

RECREATIONAL VEHICLE
SAFETY RECALL NOTICE
Safety Recall: 15V-582
Transport Canada: 2015-406
Safety Advisory: 38
September 22, 2015

Recall Population

2015 Sunset Trail, Model ST32RL15, Serial Number Range:	E015956 – E016250
2015 Sunset Trail, Model SF33RL15, Serial Number:	E016121
2016 Sunset Trail, Model ST32RL16, Serial Number Range:	E016339 – E018058
2016 Sunset Trail, Model SF33RL16, Serial Number Range:	E016384 – E017805
2016 Sunset Trail Ultra Light, Model ST237BH16, Serial Number Range:	E018021 – E018129
2016 Sunset Trail Ultra Light, Model ST198RB16, Serial Number Range:	E017722 – E018134
2016 Sunset Trail Ultra Light, Model ST221BH16, Serial Number:	E017955

Crossroads RV (Crossroads) has decided that a defect which relates to motor vehicle safety exists in certain model year 2015 and 2016 travel trailers. As a result, Crossroads is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that on certain Crossroads travel trailers, the liner which seals the back of the propane cooking range may have been omitted during vehicle assembly. This gap may allow air to move to and from the range area, creating a draft that can affect the safe operation of the range increasing the risk of fire, causing injury and/or damage to property.

What we will do

Crossroads will install a divider wall panel to separate the range from the body of the trailer. This will be done at no cost to you, the owner.

What we need you to do

At your earliest convenience, contact your servicing dealer to arrange an appointment to have your trailer repaired. If you have questions concerning this recall or if you need any assistance, please contact the **Crossroads RV Warranty/Service Department** by mail at Crossroads RV, P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 855-226-7496.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Crossroads by contacting the **Crossroads RV Warranty/Service Department**.

If after contacting Crossroads Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

