



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**
 Safety Recall: 15V-215
 Transport Canada: 2015-150
 Safety Advisory: 37
 June 10, 2015

Recall Population

- 2016 Cruiser Aire – Serial Number Range: G007015 – G007067
- 2016 Cruiser – Serial Number Range: G007012 – G007073
- 2016 Elevation – Serial Number Range: G007021 – G007045
- 2016 Hampton – Serial Number Range: B027397 – B027474 and J007508
- 2016 Longhorn – Serial Number: J007464
- 2016 Longhorn ReZerve – Serial Number Range: B027381 – B027492
- 2016 ReZerve – Serial Number Range: B027375 – B027514
- 2016 Sunset Trail – Serial Number Range: E016668 – E016751
- 2016 Z1 – Serial Number Range: J007386 – J007473
- 2016 Zinger – Serial Number Range: J007383 – J007463

Crossroads RV (Crossroads) has decided that a defect which relates to motor vehicle safety may exist in the vehicles listed above. As a result, Crossroads is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that certain Crossroads travel trailers have been built with defective Tru-Ryde or Axle Tek hubs on the axles. The wheel studs on hubs manufactured within a specified date code range may break causing wheel separation resulting in personal or property damage.

What we will do

Crossroads will replace the defective hubs to remedy the situation. This will be done at no cost to you, the owner.

What we need you to do

At your earliest convenience, contact your servicing dealer to arrange an appointment to have your trailer inspected and repaired if needed. If you have questions concerning this recall or if you need any assistance, please contact the **Crossroads RV Warranty/Service Department** by mail at Crossroads RV, P.O. BOX 40, Topeka, IN 46571, by email at ‘service@crossroadsrv.com’, or by phone at 855-226-7496.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Crossroads by contacting the **Crossroads RV Warranty/Service Department**.

If after contacting Crossroads Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

