



Crossroads RV
 305 Hawpatch Rd.
 Topeka, IN 46571
 Bulletin # 29
 Safety Recall #13V-090

Recall Population

2013 Elevation – Serial Number Range:	E012250 – E012292
2013 Redwood – Serial Number Range:	R003177 – R003294
2013 Rushmore – Serial Number Range:	G004141 – G004245
2014 Rushmore – Serial Number Range:	G004250 – G004256

Crossroads has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Crossroads RV is conducting a safety recall. We apologize for any inconvenience this may cause; however, your safety and continued satisfaction are of the utmost importance to us.

Reason for This Recall

It has been decided the vehicles subject to this recall campaign have been manufactured with a defective Progressive power converter. Inside of the converter, the two A/C stab rails under the A/C breakers should be not less than 0.38” apart. There may be a separation of .038” on some, but not all, of the tabs. It is impossible to determine without examination, which units are defective and, therefore, all units manufactured during the subject period should be checked. Less than 0.38” separation of the two A/C stab rails could create a short circuit which could lead to a fire.

What We Will Do

Crossroads representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to inspect and replace the A/C Stab rails if necessary. The service and parts required for this corrective action will be provided at no charge to you.

What You Should Do

As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 30 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair. Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible.

If You Have Questions

If you have questions concerning this recall or if you need any assistance such as locating a Crossroads authorized dealer or repair facility, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at ‘service@crossroadsrv.com’, or by phone at 855-226-7496.

If after contacting Crossroads Customer Service you are still not satisfied we have done our best to remedy this situation, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

