



**CROSSROADS**

Crossroads RV  
305 Hawpatch Rd.  
Topeka, IN 46571

NHTSA Recall No. 11V-280  
Transport Canada Recall No. 2011-190

### ***Recall Population***

2011 Rushmore – Model RF35CK11, Serial Numbers:	E008040 and E008043
2011 Seville - Model VF34SB11, Serial Number:	E007539
2011 Seville – Model VF35CK11, Serial Number Range:	E007023 – E008021
2011 Seville – Model VF35RL11, Serial Number Range:	E007015 – E007652
2011 Seville – Model VF36SB11, Serial Number Range:	E007056 – E007645
2011 Seville – Model VF38CK11, Serial Numbers:	E007433 and E007644

Crossroads RV, Inc. (Crossroads) has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Crossroads RV is conducting a safety recall. We apologize for any inconvenience this action may cause; however, your safety and continued satisfaction are of the utmost importance to us.

### **Reason for This Recall**

The vehicles subject to this recall campaign were manufactured with the electrical transfer switch wired incorrectly. An incorrectly wired transfer switch could send 220 volt current instead of 110 volt current through the trailer's electrical system. This voltage increase could result in overheating of the electrical system. If the system overheats, it will lead to an increased risk of fire or property damage.

### **What We Will Do**

Crossroads representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to inspect your trailer to determine if the transfer switch has been wired incorrectly. If the transfer switch has been wired incorrectly, it will be rewired to the correct specifications.

### **What You Should Do**

As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately .5 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair. Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible.

### **If You Have Questions**

If you have questions concerning this recall or if you need any assistance such as locating a Crossroads authorized dealer or repair facility, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at '[service@crossroadsrv.com](mailto:service@crossroadsrv.com)', or by phone at 855-226-7496.

If after contacting Crossroads Customer Service you are still not satisfied we have done our best to remedy the situation, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

