



**CROSSROADS**

Crossroads RV  
305 Hawpatch Rd.  
Topeka, IN 46571

NHTSA Recall No. 12V-187  
Transport Canada Recall No. 2012-143

### ***Recall Population***

2012 Elevation – Serial Number Range:	E009994 – E010140
2012 Elevation – Serial Number Range:	G002930 – G003125
2012 Elevation – Serial Number:	R002065
2013 Elevation – Serial Number Range:	G003140 – G003291

Crossroads RV, Inc. (Crossroads) has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Crossroads RV is conducting a safety recall. We apologize for any inconvenience this action may cause; however, your safety and continued satisfaction are of the utmost importance to us.

### **Reason for This Recall**

The vehicles subject to this recall campaign have been manufactured with a fuel tank that is too high in relation to the fuel fill point. The fuel tank on board the trailer is installed too high in the vehicle which does not permit the tank to be filled properly. The condition exists where fuel can come back out of the fuel filler neck and spill. The spilled fuel creates a condition where fire or an explosion can occur in the presence of an ignition source resulting in personal injury or death.

### **What We Will Do**

Crossroads representatives have been in contact with the staff at your selling dealership regarding this situation. The required action is to replace the fuel tank mounting brackets allowing the fuel tank to sit lower in the vehicle enabling proper fuel fill into the tank. The service and parts required for this corrective action will be provided at no charge to you.

### **What You Should Do**

As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 2.0 hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair. Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible.

### **If You Have Questions**

If you have questions concerning this recall or if you need any assistance such as locating a Crossroads authorized dealer or repair facility, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at '[service@crossroadsrv.com](mailto:service@crossroadsrv.com)', or by phone at 855-226-7496.

If after contacting Crossroads Customer Service you are still not satisfied we have done our best to remedy the situation, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

